



QUESTIONNAIRE FOR PARENTS AT THE VIEWING APPOINTMENT

When choosing the right day care for your child, various questions will arise before and during the visit. We would like to help you with this summary of the most frequently asked questions, because nothing is more important than knowing that your child is in good hands.

General:

- What are the opening hours?
- From what age and up to what age are the children be looked after here?
- How many groups do you have at Thalito?
- What does the group constellation look like (with regard to the age of the children)?
- How is the development of the children promoted?
- What will I be informed about when I pick up my child in the evening?
- Are there periodic meetings for parents to discuss the current situation? Are there parent events?
- Do you work according to a pedagogical concept?
- How is the familiarisation process organised?
- Which socio-pedagogical rules apply to the children?
- Do you work with the children based on thematic focuses?
- How do you address the special needs of the children?
- Are the rooms childproof and what are the space conditions?
- Do the children have the possibility to retreat?
- Are there outdoor spaces and how are they used?
- Do you offer special conditions for Co-Worker?
- How is language support handled in the German-Spanish group?
- How many days per week is the minimum?
- Is it possible to bring my child to the day care outside the agreed days?
- What is the handling of sick children like?
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Staff:

- How many staff members have pedagogical training?
- How many apprentices and trainees work at Thalito?
- What is the staffing ratio?
- Is always a pedagogically trained person present?
- Is there a code of conduct to prevent violence (physical and psychological)?

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Daily routine:

- How many children are cared for in a group?
- Are babies and older children cared for separately by age group?
- Is there a fixed reference person?
- What activities do you plan with the children?
- What is the daily routine and are rest periods planned?
- Do you cook the food yourselves or is it delivered externally?
- What do you pay attention to regarding nutrition and what drinks are offered?
- What are the rules during meals?
- How intolerance and special needs are addressed?

Childcare costs:

- How much are the childcare costs?
 - Are the rates income-dependent?
 - Is there a reservation or registration fee?
 - Is there a discount for siblings?
- Are care days that are not used charged in full?

Other:

- Is the daycare easily accessible?
- Are there company holidays?
- Are diapers, milk powder and pap provided?
- Is there a safety concept?
- Are there free availabilities or do you have a waiting list?

Personal impression:

What impression does the day care make on me? What is the atmosphere like, and did I feel comfortable right away? How does the staff respond to our questions? Can I imagine that my child will feel comfortable here?

We hope that this has been helpful to you. We will be happy to answer any further questions you may have and look forward to exchanging ideas with you.

Thalito Team

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